

5.6 Customer Complaint Form

Complete this form and deliver it to the Agency Relations Coordinator. We will contact you as soon as possible to start our investigation of this complaint and will provide all necessary follow up.

Name of Agency filling complaint
Complete name of person filing complaint
Daytime phone number of person filing complaint
Provide the date on which this incident occurred.
Describe the nature of incident or action that led to the complaint
On what basis does the complainant feel food safety was compromised? Be specific as possible, for example: packaging, truck, delivery, temperature of products, etc.
Name of person completing form
Date