



TEFAP Civil Rights Training Certification

I have conducted the Civil Rights Training and understand the following topics:

- | | |
|--|---|
| <input type="checkbox"/> Collection and use of data | <input type="checkbox"/> Reasonable accommodations for people with disabilities |
| <input type="checkbox"/> Effective public notification systems | <input type="checkbox"/> Language assistance |
| <input type="checkbox"/> Complaint procedures | <input type="checkbox"/> Conflict resolution |
| <input type="checkbox"/> Compliance review techniques | <input type="checkbox"/> Customer service |
| <input type="checkbox"/> Resolution of noncompliance | |

Name of Organization _____

Training Instructor _____

Date of Training	Name	Signature	Title