

COVID-19 UPDATE (4/1/2020)

Please be advised that while our services remain in place the hours have changed. 9AM TO 12PM (MONDAY - THURSDAY) PICK-UP SERVICES ONLY

<u>Request Food</u>

The St. Francis Food Pantry continues to provide households in need with perishable and nonperishable items. You need to call (402) 327-6200. Requests are taken Monday through Thursday starting at 8am. You will receive a pickup time the same day between 10am and 12pm. **When you arrive at CSS, please call the receptionist (402) 474-1600 and someone will bring your order to you**. When you place your request, please let us know about any food allergies or dietary restrictions. In light of COVID-19, CSS is making the following adjustments.

- Increasing the number of households served per day
- Coordinating delivery options for quarantined households
- Providing personal care items, including toilet paper, soap, shampoo etc. upon request

Additionally, **CSS is providing food pantry deliveries to the elderly and homebound**. We take requests every Tuesday beginning at 9am. Please call (402) 327-6200 to make your request. You will receive same day delivery. If you have any questions, please contact our Regional Director of Social Services, Katie Patrick at (402) 327-6223 or <u>kpatrick@cssisus.org</u>

Request Emergency Cash Assistance

CSS provides cash assistance to those struggling to pay rent, utilities, car repairs, and more. We take requests every Monday morning. The phone number is (402) 327-6211 and the line opens at 9am. Appointments are based on a weekly budget, however, in light of the coronavirus and its impact on our community, we are actively raising funds to increase our weekly budget. If you have any questions, contact our Emergency Services Coordinator, Marilu Cazares at (402) 327-6222 or mcazares@cssisus.org

Walk-In Services:

We provide diapers, baby formula, personal care items, adult diapers, and more to clients from 9am to 12pm, Monday through Thursday. **While our front office door will remain locked, when you arrive at CSS please call the receptionist (402) 474-1600 to make your needs known. A staff member or volunteer will bring the item(s) to you.** If you have any questions, contact our Client Relations Specialist, Veronica Hotovy at (402) 474-1600 or <u>vhotovy@cssisus.org</u>

Check our website: <u>www.cssisus.org</u> or follow us on Facebook to receive the most current information on hours, services, and ways you can help. Thank you!

God Bless & Be Well!!!

Catholic Social Services of Southern Nebraska 2241 'O' Street Lincoln, NE 68510 www.cssisus.org | (402) 474-1600